

# Creating a MyDMV Portal Account

MyDMV Portal is an excellent online resource for reviewing driver license/motor vehicle record information, as well as processing address changes, renewals, replacements & many other services.

Please follow the steps below to create a MyDMV Portal account.

**1** Go to [mydmvportal.flhsmv.gov](http://mydmvportal.flhsmv.gov)  
Click **Login to MyDMV Portal**.

**2** Check the box next to  
**I agree to the terms of the Driver Privacy Protection Act.**

**3** Click **Enroll Now** to begin creating your MyDMV Portal account.

**4** On the Account Verification screen, choose the option that applies to your situation (individual or business) and enter the information requested. Click the red **"Enroll Now"** button.

**5** On the Customer Verification Acceptance screen, ensure the information shown is accurate. Click **"I Agree"** to affirm the perjury statement and continue. Click **"I Disagree"** if changes are needed.

**Note:** If you are an individual, but have some vehicles owned exclusively by your business or trust, a separate account would need to be created to view your business/trust-owned vehicles.

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- 6** To create an individual account, four (4) qualifying questions will need to be answered correctly. These personal questions must be answered within the time limit to confirm you are the true owner of the record.

Answer all four questions and click the **"Next"** button. You have two (2) chances to answer the qualifying questions correctly.

- 7** Once qualifying questions are answered correctly, you will arrive at the Customer Account Acceptance screen. Enter your email address and click **"Send Email."**

- 8** A confirmation email will be sent. **You must click the link in the account confirmation email within 24 hours to complete account creation.** Upon clicking the link in the confirmation email, you will be taken back to the MyDMV Portal account homepage ([mydmvportal.flhsmv.gov](http://mydmvportal.flhsmv.gov)) to login to your newly created account.

For issues logging onto your MyDMVPortal account contact the **FLHSMV Customer Service** line at **850-617-3803**.

For questions regarding navigating within your MyDMVPortal account, or how to complete transactions, contact the **FLHSMV** at **850-617-2000**.